



TERMS & CONDITIONS:

Insurance

As a client you are responsible for the insurance of the stored vehicle, the goods and items in the vehicle, for a minimum of the replacement value and for the entire period it is stored with Victorian Caravan Storage. Victorian Caravan Storage and their insurers and owners and directors will not be liable in any way for damage, theft or any loss incurred to the vehicle.

Fees

Storage fees are to be paid monthly and paid one month in advance. They are calculated from the date of vehicle arrival pro-rata to the end of the month and are to be paid one month in advance after that. Fees will be direct debited as per direction given by you on Direct Debit Authority forms using the Ezyppay platform. If a direct debit fails Ezyppay may charge fees to reprocess the collection at a rate set under their terms and conditions. These fees are outside of our control. A bank charge of up to 2.5% is charged onto of the standard monthly storage charge.

Invoices for any servicing or mechanical repairs done by Australian Caravan and Campers Co. whilst under this storage agreement, are payable before the vehicle leaves the Victorian Caravan Storage business premises.

If failure to meet payment obligations under these terms and conditions, Victorian Caravan Storage reserves the right to charge interest at 2% per annum above the rate set by the Penalty Interest Rate Act (Victoria) calculated daily on the amount outstanding from the date the amount was due until the date the amount is paid.

Outstanding Payment

Failure to make a payment within 60 days of invoice date, Victorian Caravan Storage may give you 14 days' notice of its intention to sell any or all of the goods at your cost, by public auction or private treaty. If all the amounts outstanding are not paid within the period specified in the notice, Victorian Caravan Storage may apply the net proceeds of any such sale to the amounts outstanding and return the balance of the proceeds, if any, to you less an administration fee of \$1000.

Termination

Victorian Caravan Storage or the customer may terminate the storage agreement with 30 days written notice.

Victorian Caravan Storage may immediately terminate the storage agreement by giving written notice if you breach these terms and conditions and fail to remedy the breach within 7 days of receiving written notice from Victorian Caravan Storage to remedy the breach.

On expiry or termination of the storage period you must immediately pay Victorian Caravan Storage all amounts owing or enter into an agreement satisfactory to Victorian Caravan Storage.

If the storage agreement is terminated by either party, you must also pay charges from the date of the termination until the end of the storage period.

Notices

All notices must be in writing and given by personal service, postal service or email to the address set out in the invoice.

Powered Sites

For all stored vehicles requiring power, Victorian Caravan Storage will supply the power leads required. A small red sticker is also placed on your van number plate for easy identification that it requires power. If you remove this sticker we cannot guarantee your van will be placed on power on return to storage.

Please note that power is by way of pure sinewave generator and is not a constant power supply to your van. The generator is run approximately once per week. If your vehicle has a storage mode setting as part of the battery management, we recommend you place it in storage mode when in storage.

The power supplied to your caravan, boat or motorhome or other is not designed to run appliances eg. The fridge or other and as for this, NO food is to be left in the fridge.

Loose Items

As at times we need to move stored vehicles around, there are to be **no** loose items (eg: bikes, camp chairs, tables etc) left outside any stored vehicle. All items must be placed inside the stored vehicle.

Warranties

You warrant that:

- You are the owner of the goods or have the authority of the owner of the goods to deal with the goods in accordance with these terms and conditions.
- The goods are not stolen and have not been illegally obtained and are not the subject of any court order, judgment, writ of execution, proceeding or dispute.
- You will comply with all laws in connection with the goods.
- The goods are not and do not contain live animals, substances which are dangerous, hazardous, illegal, noxious, corrosive, explosive, suffocating, flammable or in any other way dangerous to a person's health or safety or property or substances which may encouraged vermin or pests.
- Victorian Caravan Storage has not made any warranty or representation as to the suitability of the premises (whether because of its location, facilities or temperature) for the storage services or any equipment or material used in connection with the storage services.
- You have the authority to enter into this agreement.

STANDARD STORAGE OPERATIONS

Getting your vehicle in and out of storage

Step 1: Notification

All requests must be via email and made 48 hrs min in advance. For requests inside 48hrs please phone. You will receive a confirmation email back, stating day and time your van will be available to pick up from King Street, Oxley (Australian Caravan and Campers).

Step 2: Pick up

You can arrive and pick up any time after your vehicle is ready and you have received your confirmation email. You do not need to report to reception at time of pick up. Please access off King Street, Oxley (Australian Caravan and Campers).

Step 3: Drop off

You can drop your vehicle back at any time without notice. Please email us once you have done so. Please drop off your vehicle in one of the blue park bays and we will put it back into storage for you within 48hrs. Just a reminder,

all vehicles need to be towable or driveable. Please ensure there are no loose items on the vehicle that could fall while in transit and no food left in the fridge (as part of T & C's). Thank you.

STANDARD STORAGE FEES AND WHAT IS INCLUDED (Fees are calculated annually, charged monthly)

LONG TERM STORAGE (Ongoing)

Gold Membership - \$20/month

This is a 12-month contract with fees direct debited monthly and entitles clients to:

- 100 days of outdoor storage.
- Priority access to our caravan repair centre
- Free accident and damage insurance assessment at Australian Caravan and Campers, Oxley Victoria
- 10% discount on a caravan service after 12 months at Australian Caravan and Campers, Oxley Victoria
- 20% discount on King River campsite bookings in Oxley after 12 months (except for Christmas, Easter and long weekends).
- Use of wash down bay for purpose of washing RV in contract
- Use of compressed air relating to RV in contract
- Toilet and Wi-Fi facilities when onsite

Outside Storage - \$75/month

This is month by month contract able to be rescinded by either party with 30 days written notice.

Your vehicle will be stored at either 64 Smith Street, Oxley or offsite at an undisclosed address (for security purposes) no more than 5km away. Your vehicle will be exposed to the elements or rain, storms, hail and UV. Victorian Caravan Storage are not responsible for any damage to the vehicle caused by the vehicle being stored outside. No power is connected to the vehicle.

Under cover camper trailer (max 5.5m) - \$130/month

Under cover vehicles other than camper trailer - \$150/month

This is month by month contract able to be rescinded by either party with 30 days written notice.

Your vehicle will be stored at an offsite undisclosed address (for security purposes) no more than 5km away inside a shed with 3 walls and security camera and facility for 240-volt power (generator and not constant). Victorian Caravan Storage are not responsible for any damage to the vehicle caused by the vehicle being stored inside.

Please Note for all Ongoing Storage Customers.

If you take your stored vehicle out of storage for a period, and wish to hold your spot, your agreement must stay in place and monthly fees continue to be paid.

If you do not wish to continue with your monthly direct debit you must fill out a 'Revocation of Direct Debit' form and present to our office at least 30 days prior. If you wish to return your trailer/vehicle within 6 months of ceasing your previous agreement a rebooking fee of \$600 will be charged at the same time the first monthly fee is paid.

If you return after 6 months of leaving the storage facility a new agreement will need to be signed, and no rebooking fee will be charged.

SHORT TERM STORAGE (up to 1 month)

Storage fees are charged as \$100 for 1 month and \$75/month for every month following. Short term storage is only available for outside storage unless negotiated with management.